

HOW CAN WE HELP?

FAMILY HOUSING RESOLUTION PROCESS

ANY RESIDENT SUGGESTION, CONCERN, OR COMPLAINT IS IMPORTANT. IF YOU ARE NOT SATISFIED WITH ANY SERVICE, WE HAVE A THREE-STEP ISSUE RESOLUTION PROCESS AT OMC-MARINE PPV HOUSING:



STEP 1

IDENTIFY ISSUE

HUNT

24-HR Maintenance

(808) 833-4357 (HELP)

Web: <http://www.ohanamarinecorps.comunities.com/maintenance-request>

Community Managers

Waikulu - (808) 839-8777

Mololani - (808) 839-8702



STEP 2

INCOMPLETE OR NOT SATISFIED, CONTACT MANAGEMENT

HUNT

Community Director

(808) 839-8722

Maintenance Director

(808) 836-5414

STEP 3

ISSUE UNRESOLVED

MCBH FAMILY HOUSING

(808) 257-4200

(808) 257-4201

(808) 257-5933

(808) 257-3295

Email: mcbh.g4_fmly_hsg.fmb@usmc.mil

Contact your Command:

POC: _____

Contact Number: _____

Email: _____

Additional Contact Information - Hunt

Office	Location	Address or Email	Phone	Hours
Leasing Office	KBAY	1571 Lawrence Rd	(808) 839-8720	08:00-17:00 MON-FRI; WED:0900-1700
Waikulu RSO	KBAY	maukarso@huntcompanies.com	(808) 839-8710	08:00-17:00 MON-FRI; WED:0900-1700
Mololani RSO	KBAY	makairso@huntcompanies.com	(808) 839-8700	08:00-17:00 MON-FRI; WED :0900-1700
Self-Help	KBAY	2029 McClennan Dr.	(808) 836-5434	08:00-17:00 MON-FRI
YES Energy	Off-Base	https://www.yesenergymangement.com	(855) 491-0365	08:00-17:00 MON-FRI
Accounting / Rent	Pearl Hbr	3349 Catlin Drive	(808) 839-8733/34	08:00-17:00 MON-FRI
Hunt Security	Pearl Hbr	5173 Nimitz Road	(808) 839-8652	08:00-17:00 MON-FRI